



Software that works
Support that really helpsSM
1-800-321-7826

DrugPak Software Suite Newsletter

Premier Drug and Alcohol Testing Software

March 2008

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Turbocharge Your DrugPak

DP Client/Server is an add-on to DrugPak that makes it possible for a network installation of DrugPak to run faster and more reliably. Scanlon Associates made DP Client/Server available because many companies that use DrugPak are growing and require the additional power that Client/Server provides.

DP Client/Server is not like the other add-on modules of DrugPak. It is not another DP program. It does not add new buttons or new reports and there is

We're Here to Help You!

We appreciate that you have chosen DrugPak to manage your substance abuse testing data. This newsletter is an opportunity for us to pass on news, helpful hints, and suggestions. If you ever have any questions or problems, don't hesitate to contact us.

Have You Updated Recently?

In the past few months a number of new features have been added to DrugPak version 6. If you updated to version 6 a few months ago but have not been installing updates from our web site then you are missing some helpful changes and powerful new features.

DrugPak's programmers have been working on big and small items and the complete list includes hundreds of changes. Here are a few highlights:

- A Task List tab in the contact and company windows that displays generated reports related to that record.
- A NEW Follow-Up Generation tool that creates FUP results much like the Random Selection Expert creates RND results. Pending Follow-Up tests can be viewed from the participant or company window.
- DOT MIS Form text has been changed from "RSPA" to "PHMSA".
- Numerous speed issues have been resolved including invoice calculation and viewing the consortium window.

The release notes for each module, with more detail, are available at the [DrugPak Version 6 update web page](#).

If you have questions about this or any DrugPak topic please contact the [DrugPak Support Department](#).

DrugPak Classroom Training Class Receives

nothing new to learn. What it does is make all of your DrugPak modules run FAST ... really, really fast!

How DP Client/Server Works

DP Client/Server changes the way that DrugPak operates across your network by shifting most of the workload from the workstation to the server.

When you are using DrugPak on a network without DP Client/Server, large volumes of data are transferred through your network from your server to your workstation. Then the processor in the workstation works with the information and stores it back on the server when it has completed its task.

When using DP Client/Server, the workstation directs the server to perform the task. Since the server doesn't have to wait for the information to move across the network, tasks execute much faster. Also, since the data is not moving across the network, nearly all of the possible problems caused by network or workstation failure are eliminated.

How DP Client/Server Saves You Money

The essential return from an investment in DrugPak Client/Server is that you will save time. Typical operations are reduced 50 - 75%. but you don't need to take our word for it as you can try Client/Server yourself (more on that below).

Rave Reviews

Our thanks go out to everyone who has attended the V6 DrugPak training class over the last few months. Our October class in State College, PA, our December class in Albuquerque, NM, and most recently our February class in Greenville, SC all produced very positive survey responses and follow-up conversations. Attendees describe having a stronger connection to the concepts and express satisfaction that the detail they were looking for was addressed.

No classes are scheduled at the moment, but new classes will be schedule to meet the demand. In the meantime, there are still other DrugPak training opportunities.

- Visit <http://www.drugpak.com/webinar.shtml> for the current schedule of DrugPak webinar on-line classes (also see below).
- Visit the [Video Tutorial page](#) for several helpful DrugPak training videos.
- Visit <http://drugpak.com/onsite.shtml> for information about having a DrugPak training session in YOUR office.

Using Version 6: Match Open Random

An exciting new feature in DrugPak makes it easy to rearrange an inappropriately entered random selection test result.



When a random selection test result is mistakenly entered into DrugPak as the wrong test type (typically a PRE or an RAN when it should have been an RND), the Random Selection Program Statistics report will not properly reflect that the pending random selection has been collected. Previously the DrugPak user would have to delete the original result record and then enter the information into the RND record. Using this new feature the data from the mistaken entry can be moved into the appropriate RND result automatically.

The result to be moved must be an RAN test, so if the original mistaken entry is a PRE or other test type, change it to RAN. The target RND result record must be "OPEN", meaning that it has a result status of unknown and no collection or MRO date. View the RAN test, then open the Tools menu and select Match Open Random. If DrugPak can identify an open, pending RND record for the participant, it will display the open record for you to select. After you pick the open record and click OK, the information from the original RAN record is moved into the

Another issue Client/Server protects you against is data corruption caused by minor events such as a workstation, power, or network failures.

The structure of DP Client/Server eliminates the potential for most workstation or network failures that effect your data. Unless you have never put your office on "standby" for a few hours while waiting for technicians to restore a back-up, or you have permanently lost data from corruption, you might easily underestimate the value of protecting against such avoidable problems.

Scanlon Associates offers a **15 day, no obligation trial of the Client/Server**--and it only takes a few minutes to install. It is very easy to evaluate the changes caused by Client/Server as they are immediate and obvious! Call today for more information and get your full trial version. Our DrugPak Sales Team is available at 800-321-7826. After the phone system answers, press 1 for Sales and then 3 to discuss your specific DrugPak needs.

[Visit DrugPak.com to learn more](http://www.drugpak.com)

phone : 800-321-7826
fax : 814-237-4193
support@drugpak.com

RND record and the RAN record is then deleted.

For more information about DrugPak Version 6, please visit the [Version 6 Learning Center](#).

March Webinars

DOT MIS Form

Learn how to best prepare and generate the DOT MIS Form directly from DrugPak.

Understand how participant records, random selections, and result records combine to produce the MIS report. This helps ensure accurate numbers and printing. Grouping options can get your reports generated quickly. This class helps understand how to use report options properly but also best practices for data entry.

DOT MIS Form - 60 minutes - \$59

Thursday, March 6th 3:00 PM Eastern Time*

Introduction to Version 6 - Main Module Learn about the core changes to the Main Module of DrugPak in version 6, steps for upgrading, and ways you can plan to take advantage of new features. *This webinar is a great introduction for anyone who uses the DrugPak Main Module. It also contains essential information for any customer who has more than one DrugPak module.*

Introduction to Ver. 6 - 90 minutes - \$69

Wednesday, March 12th 12 noon Eastern Time*

Introduction to Version 6 - DP Billing

Flexible, versatile, and powerful ... If you loved DP Billing in version 5, then you will be crazy about the new features in version 6. If you were frustrated by limitations in version 5, then you might find that DP Billing in version 6 has the features you need to create invoices exactly the way you need them. This session will address the new price structure, using the new interface, and billing rules. *The changes to DP Billing in Version 6 are quite extensive. This webinar is highly recommended for anyone who will use or configure DP Billing in the new Version 6.*

Intro. to Ver. 6 - DP Billing - 90 minutes - \$69

Thursday, March 13th 12 noon Eastern Time *

Introduction to Version 6 - DP Informer

Email and/or fax more reports with more options through DP Informer in version 6. In the new version you can use Informer to send result letters, random selection reports, DP Billing invoices, DOT MIS reports--nearly every report that DrugPak can produce. You can also specify more



options for individual reports. This session will address the expanded "Contacts" database, report scheduling, and what to expect after you update to version 6. *DP Informer is one of the most significantly enhanced aspects of DrugPak version 6. If you use DP Informer (or plan to start using it soon), this is a webinar that you should attend.*

**Intro. to Ver. 6 - DP Informer - 90 minutes - \$69
Friday, March 14th 12 noon Eastern Time ***

**Support Plan members receive an
automatic \$10 discount on all webinars!**

Seats are limited and DrugPak webinars fill up quickly.

**Contact Scanlon Associates today to make your
advance reservations. Call (800) 321-7826 x202.**

Attendees are welcome to have **one** computer connected to the on-line portion and **one** phone connection to the conference call, but have as many people view and listen in your office as you wish. Advance payment is necessary to reserve your place and includes the cost of the web connection and the toll-free conference call.

***Please note: all times for webinars are Eastern.**
Adjust for your location accordingly and please be prompt!

There is a limited number of "seats" available for each webinar. Please be considerate of others who may wish to attend. In the event you cannot attend a webinar for which you have registered, kindly give at least one day notice that you will not attend. We will be unable to give refunds or reschedule webinars unless we receive your cancellation at least one day before the scheduled webinar start time.

Think About It

"Nearly all men can stand adversity, but if you want to test a man's character, give him power."

--Abraham Lincoln (1809 - 1865) 16th president of US

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